

FOR YOUR INFORMATION

In order for your warranty to be valid you must:

- Be the original purchaser and have purchased your Greensleep products from an authorized Greensleep dealer.
- Provide a copy of the original proof of purchase from the authorized Greensleep dealer.
- Provide the law label from your Greensleep product.

If identical materials are not available at the time of product service, Greensleep reserves the right to substitute materials of equal or greater value or at our option, provide a refund.

PLEASE RETAIN THIS WARRANTY, ALONG WITH YOUR ORIGINAL PURCHASE RECEIPT FOR YOUR GREENSLEEP WARRANTY TO REMAIN VALID.

THIS WARRANTY IS VALID FOR CONSUMER, NOT COMMERCIAL USE.

Greensleep makes every effort to ensure we manufacture our organic products with only the very finest materials available. If, however, you discover a defect in your new product, simply contact the retail store where you made your purchase, or if the retailer cannot be reached, write to the address printed on the law label of your product.

If an identified defect, covered by this warranty, is discovered during the specified time period, Greensleep will repair or replace (at our option) the defective item within a reasonable period of time.

Greensleep reserves the right to refuse service and invalidate this warranty when, upon inspection, the sleep set is found to be in an unsanitary condition, or when the product failure is due to cause other than defective workmanship or materials.

Greensleep does not warrant that this product is suitable for any person's medical condition. Greensleep makes no warranty beyond what is contained in writing.

20 YEAR LIMITED WARRANTY COVERAGE - Mattresses & Foundations

Warranty Term: First 10 years non-prorated

Greensleep guarantees that your Vimala Sleep System will be replaced or repaired, at our option, should it be deemed defective due to faulty workmanship or structural defects during the first ten (10) years of the warranty, excluding specific limitations contained herein. Transport not included.

Items covered Mattresses

- >Stitches pulled out of the quilting
- >Body indentations of 1.5 inches or greater
- >Excessively lumpy feeling
- >Sagging: Your mattress must be continuously supported by a Vimala foundation, or an equivalent foundation (solid wood slats)

To ensure the high level of comfort you experienced when testing your Vimala mattress, it is suggested you purchase a Vimala foundation at the same time. If the mattress is purchased separately and not supported by the Vimala foundation, comfort and support will be affected.

Foundations

- >Splits in the wood frame
- >Squeaks, rattles, or noises
- >Loose or broken plastic pieces
- >Compression of modules
- >Unstapling of modules

The frame should include a center support for double, queen and king sets. If wood legs are required, use the amount provided.

Items not covered

- >Stains, soiling or burns
- >Damage caused by moving
- >Comfort preference
- >Sheet fit
- >Damage due to abuse
- >Structural damage due to improper bed frame
- >Other possibilities not mentioned in this warranty

Warranty Term: Second 10 year period prorated

If such defects occur during the remaining ten (10) years of this limited warranty we will, at our option, repair the mattress at a cost to you, or replace the mattress at a prorated charge to you. During the first year of the prorated, 10-year period, the prorated replacement charge will be fifty (50) percent of the original purchase price. Transport not included.

3 YEAR LIMITED WARRANTY COVERAGE - Accessories

Warranty Term: 3 years Full

VASILO protectors

- >Defective Stitching
- >Defective Quilting
- >Clumping of filling
- >Broken or torn elastics

VIMALA pillows

- >Defective Stitching
- >Clumping of filling
- >Excessive loss of loft

Items not covered

- >Odors
- >Any product with stains, soiling or burns
- >Pitting of fabric from washing
- >Pillows and comforters that have been washed
- >Comforters used without a duvet cover
- >Other possibilities not mentioned on this warranty